

# Goods & Services Offered By



BERGE • PAPPAS • SMITH  
**CHAPEL**  
*of the* **ANGELS**  
*Funerals & Cremations*

*Helping People To Meaningfully Express Their Lives*

40842 Fremont Blvd. Fremont, California 94538-4334  
(510) 656-1226 Fax (510) 656-2455  
[www.BergePappasSmith.com](http://www.BergePappasSmith.com)  
FD668

This list is effective February 1, 2013  
and is subject to change without notice.

*This list does not include certain items that you may ask us to purchase for you, such as cemetery services or newspaper notices. Those items will be shown as Cash Advances on your statement describing the funeral goods and services you selected.*

*Prior to drafting any contract for goods or services, the responsible party or the decedent's survivor who is handling the funeral arrangements is entitled to receive a copy of any pre need agreement in the possession of the funeral establishment that has been signed and paid for, in full or in part, by or on behalf of the decedent.*

The goods and services shown below are those we can provide to our customers. You may choose only those items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must purchase any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected

## **BASIC SERVICES OF FUNERAL DIRECTOR AND STAFF**

Our fee for the services of funeral director and staff includes, but is not limited to, staff to respond to initial request for service arrangement conference with family or responsible party; arrangement of funeral; preparation and filing of necessary authorizations; recording vital statistics; staff assistance with the cemetery, crematory and others as needed. In addition this fee includes a proportionate share of our overhead costs

*This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.*

Prepare the death certificate for certification by the attending physician or coroner, process and obtain necessary permits, file the death certificate with the appropriate agencies  
Newspaper obituary composition and placement of obituary notice per newspaper  
Bay Area Consulate Transaction  
Insurance assignment fee

## **TRANSFER OF REMAINS TO THE MORTUARY AND AUTOMOTIVE EQUIPMENT**

Transfer to Mortuary  
After hours, weekends and holidays  
More than one person required  
All Santa Clara County, Oakland and Livermore Valley trips  
All San Francisco and San Mateo County trips  
Funeral Coach  
Flower car to transport flowers to cemetery or rest home; service car or utility car

## **EMBALMING AND USE OF THE PREPARATION ROOM**

Embalming

*Except in certain special cases, embalming is not required by law. Embalming may be necessary if you select certain arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as immediate burial or direct cremation.*

Use of the preparation room

## **OTHER PREPARATION**

Cosmetics, dressing and casketing of embalmed remains  
Cosmetics, dressing and casketing of unembalmed remains  
Hair dressing, Long hair (Longer than 8 inches), arrange and style (*Hair Coloring is additional*)  
Special care for autopsied remains  
Reconstructive restoration when necessary, per hour  
Washing and disinfection of remains  
Pacemaker removal (*required on cremations by crematoriums*)  
Special care and restoration for donor remains

## **USE OF FACILITIES, STAFF AND EQUIPMENT FOR SERVICES**

Daily use of small chapel for visitation (*50 people maximum*)  
Daily use of large chapel for visitation (*minimum per day*)  
Funeral ceremony/memorial service with graveside (*small chapel*)  
Funeral ceremony/memorial service with graveside (*large chapel / facility other than mortuary*)  
Funeral ceremony/memorial service without graveside (*small chapel*)  
Funeral ceremony/memorial service without graveside (*large chapel / facility other than mortuary*)  
Graveside services only  
I.D. viewing of unembalmed remains on gurney (*30-min. max., immediate family only, within 24 hours*)  
Weekend or evening additional  
Holiday services  
Hourly charge for additional visitation time beyond normal hours

*Visiting Hours: Monday to Friday 2 PM to 8 PM, Saturday, Sunday & Holidays 1 PM to 5 PM.  
Closed New Years, Easter, Thanksgiving & Christmas. - No outside video equipment allowed in facilities.*

## **OTHER USES OF FACILITIES AND EQUIPMENT**

Video equipment and operator for video presentation (*no outside video equipment allowed*)  
Refrigeration of unembalmed remains for 72 Hours  
Reception in Hall  
Reception in Large Chapel Side Room  
Reception in parking lot

## SERVICE RELATED MERCHANDISE

Cap panels  
Flag case  
Jewish Shiva candles  
Pallbearer gloves  
Combo air tray for uncasketed remains & Shipping container for caskets (*required by all airlines*)  
Sanitary body pouch (*for unembalmed remains*)  
Burial clothing  
Video Presentations  
Acknowledgement cards  
Register Book  
Prayer cards  
Memorial folder  
Rosary beads  
Crucifixes  
Infant and Children caskets  
Adult Caskets  
Rental Caskets  
Alternative Containers  
Urns & Engraving  
Urn Vaults  
Keepsake Urns  
Keepsake Jewelry

### A WORD ABOUT PAYMENT

OUR POLICY REQUIRES ACCOUNTS TO BE CARED FOR IN FULL PRIOR TO SERVICES. FOR YOUR CONVENIENCE WE ACCEPT CASH OR CHECK.

We offer many styles and prices of caskets from which to choose. Since many caskets that appear similar may differ greatly in quality and construction, we offer the following to assist you in making an informed decision.

**PROTECTIVE:** Caskets that are designed by the manufacturer to resist the entrance of air, water and other outside elements. They may be constructed of varying gauges of steel, stainless steel, copper or bronze. *“There is no scientific or other evidence that any casket with a sealing device will preserve human remains.”*

**NON-PROTECTIVE:** Caskets that are designed by manufacturers not to resist the entrance of air, water or other outside elements. They may be constructed of hardwood, non-sealing metal and soft wood or wood products covered with cloth.

### DISCLAIMER OF WARRANTIES

*Berge-Pappas-Smith Chapel of the Angels makes no representations or warranties regarding the caskets we sell. The only warranties expressed or implied, granted in connection with caskets sold are the expressed written warranties, if any, extended by the manufacturers thereof.*

### ***ALTERNATIVE PACKAGE SELECTION AND MINIMUM SERVICES PACKAGES***

THESE SERVICES ARE DISCOUNTED PACKAGES WE PROVIDE TO THE PUBLIC. THEY ARE SOLD ONLY AS LISTED, WITH CASH ADVANCES, EXCESS MILEAGE, STAFF OVER TIME, CASKET/MERCHANDISE AND SALES TAX BEING THE ONLY ADDITIONS.

#### **FORWARDING REMAINS**

Includes transfer of remains to mortuary, embalming, use of the preparation room, services of staff, death certificate preparation, cosmetics, dressing, casketing and service car to airport. *This charge does not include any transfer to other facilities, viewing of remains, funeral ceremony or shipping container.*

#### **RECEIVING REMAINS**

Includes services of staff, use of the preparation room and service car from airport. *This charge does not include, viewing of the remains, funeral ceremony, dressing, cosmetics, casketing or embalming.*

#### **DIRECT CREMATION**

Our charge for a direct cremation without any attendant rites or ceremonies includes standard removal of remains, local transportation to crematory, necessary services of staff and authorization. If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). *This charge does not include newspaper obituary placement in paper, viewing of remains, embalming, refrigeration, after normal business hours transfer, second person for removal, any type of funeral ceremony or use of the facilities.*

#### **IMMEDIATE BURIAL**

Our charge for immediate burials includes transfer of remains to mortuary, services of staff, death certificate preparation, casketing and service car to cemetery. *This charge does not include Newspaper obituary composition and placement in paper, ID viewing of remains, embalming, refrigeration, after normal business hours transfer, second person on removal, any type of funeral ceremony use of the facilities or attendance at cemetery. Delivery to cemetery will be at mortuary convenience.*

California Code, section 1223 B: If an unembalmed body is held longer than 24 hours, the remains must be refrigerated.

***WE RESERVE THE RIGHT TO DECLINE SERVICES TO ANYONE***

**Under the Federal Trade Commission Funeral Rule, we are required to itemize prices for the following items:**

Forwarding of remains to another funeral home

Receiving remains from another funeral home

Direct cremation

Immediate burial

Basic services of Funeral Director and Staff including overhead

Transfer of remains to Funeral Home

Embalming

Other preparation of the body

Use of the facilities and staff for viewing

Use of the facilities and staff for funeral ceremonies

Use of the facilities and staff for memorial services

Use of equipment and staff for graveside services

Hearse

Limousine

Either individual casket prices or the range of casket prices that appear on the Casket Price List

Either individual outer burial container prices or the range of outer burial container prices that appear on the Outer Burial Container Pricelist

**OUR GENERAL PRICE LIST IS AVAILABLE UPON REQUEST AT**

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